



SHIPPING POLICY

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Contents

1. Shipping Policy	2
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1. Shipping Policy

Free shipping applies only to metro areas excluding Northern Territory, Western Australia and Tasmania. Metro areas are defined as any location within a 50km radius of the Central Business District (CBD) of a major city in Australia. Additional costs do apply for regional areas starting from \$49.00 per pkg. Please contact TWD4x4 on (08) 9443 9100 for costs to regional areas.

1. Seller shall accept no liability for non-delivery of goods unless notifications of such non-delivery are received within twenty-one (21) days after receipt of sellers statements including the non-delivered goods. Sellers liability for non-delivery shall be limited to be replaced of the goods within a reasonable time.
2. Seller shall not accept liability for products damaged in transit. Damage claims must be made to the delivery freight carrier.
3. If the buyer wishes to change the delivery address after placing an order, any fees that the seller may incur from the delivery freight carrier will be passed on to the buyer.
4. Unless the buyer has given the seller consent to leave the goods unattended upon delivery, it is the responsibility of the buyer to ensure that someone is present, at the delivery address, to accept the goods. Any fees that the seller may incur from the delivery freight carrier in the re-delivery process will be passed on to the buyer.